



OFFICE OF THE ATTORNEY GENERAL
DISABILITY RIGHTS BUREAU
 INVESTIGATION AND TECHNICAL ASSISTANCE ACTIVITY
 REPORT ON FISCAL YEAR 2022-2023

Public Act 101-537 took effect on August 23, 2019. It requires that by July 31 each year, the Attorney General’s office must provide data about the office’s efforts to enforce the Environmental Barriers Act, 410 ILCS 25/1 et seq. This report includes data regarding enforcement of the Environmental Barriers Act during fiscal year 2022-2023, as well as other enforcement and technical assistance activity.

INVESTIGATION ACTIVITY	
Total Number of Open Investigations	442
Total Number of New Complaints Received	229
Physical Accessibility Complaints Received	97
Disability Discrimination Complaints Received	132
Most Frequent Physical Accessibility Complaints Received Under Investigation (listed in descending order starting with the most frequent)	<ul style="list-style-type: none"> Parking Accessible Route Entrances Ramps Built-in counters/seating Elevators Toilet Rooms Sidewalks Controls, operating mechanisms Curb Ramps Vertical Accessibility Swimming Pools Bathrooms, Bathing Facilities Signage
Most Frequent Disability Discrimination Complaints Received Under Investigation (listed in descending order starting with the most frequent)	<ul style="list-style-type: none"> Service Animals Businesses - Policies & Practice Public Entities - Policies & Practice Housing Accommodations Effective Communication Court Accommodations Employment Accommodations Assistive Technology

LITIGATION ACTIVITY	
Fair Housing Cases enforcing the Illinois Human Rights Act	9
Public Accommodations cases enforcing the Americans with Disabilities Act and the Illinois Human Rights Act	1

CONSTITUENT CONTACTS TECHNICAL ASSISTANCE AND REFERRALS PROVIDED	
Technical Assistance Telephone Lines Springfield and Chicago	780 calls
Constituents' General Email Inquiries Directed to the Bureau	16 constituent emails
Bureau's Written Correspondence to Constituents	122 letters sent

COMMITTEE PARTICIPATION	
Name of Committee	Statutory Basis
Access and Functional Needs Advisory Committee	20 ILCS 3305/23 new
Community Residential Services Authority Committee	105 ILCS 5/14-15.01
Due Process Screening Committee	105 ILCS 5/14-8.02c
Interagency Committee on Employees with Disabilities	775 ILCS 5/2-106
Disability Access Committee, Access to Justice Commission, Illinois Supreme Court	By Invitation
Disability Access Subcommittee, Pro Se Committee, Cook County Circuit Court	By Invitation
Illinois ADA Project Steering Committee	Non-statutory
Special Education Advisory Committee to the Attorney General	Non-statutory

PRESENTATIONS AND TRAININGS			
Date	Topic	Host/Location	Audience
August 26, 2022	Disability Learning Seminar	U.S. Department of State Via Zoom	United States Attorneys stationed abroad
September 9, 2022	2018 IAC & 2010 ADA Standards Plumbing Elements	Illinois Plumbing Heating and Colling Contractors Association Via Zoom	Licensed Plumbers, Architects, Engineers, and Code Officials
October 20, 2022	Elderly Service Officer Training	Office of the Illinois Attorney General in Orland Park	Police Officers
November 16, 2022	Presentation by Chief of Disability Rights Bureau at the Illinois Attorney General's Office	Equip for Equality Via Zoom	Disability Rights Consortium
April 27, 2023	Disability Rights in Housing – Public and Common Use Areas; Fair Housing Month Virtual Resource Workshop	The Illinois Department of Human Rights Via Livestream	Housing Providers
May 1, 2023	Disability Rights in the Courtroom 101	Administrative Office of the Illinois Court, at VOCO Chicago/Holiday Inn	New Illinois Judges Orientation
May 26, 2023	2018 IAC & 2010 ADA Standards General Overview	City of Bloomington at McClean County Government Building	Code Enforcement Officers

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